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Accessibility Compliance Reporting

Report ID: SCR666347 Report Created: December 05, 2014 Status: Submitted

Confirmation: accessibility compliance report certification

Thank you for submitting your organization's accessibility compliance report.

Your certification number is: **SCR666347**.

You will receive confirmation of your accessibility compliance report certification by email.

New accessibility laws come into effect January 1st of each year. Get information about your approaching accessibility requirements as well as free tools and resources to help you meet your organization's next compliance deadline.

Visit www.ontario.ca/AccessON

Thank you for helping to make Ontario accessible.

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Office of the Legislative Assembly

AODA Self-Certified Accessibility Report

	Question	Answer
1	Do you have policies, practices and procedures on providing goods or services to people with disabilities?	YES
2	Have you established and documented a process to receive and respond to feedback on how your goods or services are provided to people with disabilities, including actions that you will take when a complaint is received?	YES
3	Do you continue to meet the Customer Service and Integrated Accessibility Standards Regulation requirements that have come into effect prior to this report?	YES
4	Do you ensure that every person who deals with the public or other third parties on behalf of your organization, and every person who participates in developing your policies, practices and procedures on providing goods or services, receives training about providing goods or services to people with disabilities?	YES
5	Does your organization provide, upon request, information in an accessible format that takes into account an individual's disability in a timely manner and at no more than the cost for other persons who ask for the same information?	YES